GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:3399
ANSWERED ON:11.12.2002
CMOS IN CGHS DIPENSARIES
SUSHILA SAROJ

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether CMOs of CGHS dispensaries in Delhi in General and of North Avenue in particular do not attend to any patient;

(b) if so, the reasons therefor;

(c) whether Government have received any complaints to the effect that the CMOs and other staff of the above dispensaries sit idle and are impolite to the beneficiaries; and

(d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a): No Sir. The CMO In-charge of CGHS dispensaries including the CGHS North Avenue dispensary attend to the patients in additior to performing various administrative duties assigned to them.

(b): In view of (a) above, the question does not arise.

(c)&(d): Neither any complaint of rude or impolite behaviour has been received from any CGHS beneficiary nor has any such behaviour been noticed during surprise inspection. An anonymous complaint, however, was received alleging the CMO and the MO not attending to patients and remaining busy on preparing indents which was enquired into and found to be baseless.